

# The Upside Of Aging

Volume 6, Issue 8

## Vendor Program Outdoor Services Clients

August, 2022



The Outdoor Services Program is the COA's most popular program, and as such has the largest waitlist.

In order to serve as many clients as possible, the COA also provides a limited Vendor Program. When there are openings in the Vendor Program, clients are asked to make the choice to stay on the COA waitlist, or to accept a vendor and be removed from the waitlist.

The COA has contracts with several local vendors who provide outdoor services to COA clients. These vendors then bill COA fair market value for the services they have provided. The COA limits the amount that can be billed to the COA to \$750.00 per client, per season. Clients pay the COA for these services based on the COA sliding fee scale.

When a vendor client has received nearly \$750.00 in services from their vendor for the current season, the COA will send a letter to the client to notify them that they are nearing the \$750.00 limit of service.

## Client Appointments and Cancellations

The Commission on Aging asks that if possible, clients treat their scheduled visit with COA staff the same as they do with any other appointment and not schedule other appointments on the same day.

For the most part, clients should be aware of what date and time their worker will be visiting them next. If not, please contact our office or ask your worker.

For clients who must make an appointment impacting their next visit, COA requires 48 hours notice directly to the COA office, NOT your COA worker. Less than the 48 hours notice could potentially result in a cancellation fee of \$10.00

*Caring for those who cared for you, since 1975*

### Personal Emergency Response System Units (PERS Units)

The Commission on Aging currently contracts with Guardian Medical Monitoring to provide reasonably priced Personal Emergency Response System (PERS) units, also known as medical alert systems. Lower income clients may receive a unit for free. These units provide 24/7 monitoring through Guardian’s Call Center. There are three different types of units available.

Landline based phone systems for clients who have a landline and would not normally leave their home without assistance.

Cellular based phone systems for clients who normally do not leave their home and do not have landline service.

These units can be provided as either a pendant necklace or bracelet. Guardian will provide an additional button for multi-client households at no extra charge. The 24/7 call center at Guardian communicates with clients through the base units provided.

A Mobile Medical Alert or GPS system is for clients who travel alone outside of their home frequently, or who are at risk for falls. The unit has a fall detection sensor and is a two-way communication unit. These units are specific to each individual, so each person in would need their own unit.

This unit is a two way communication device, and is available as a necklace or belt loop hook. The devices are the approximate size of a garage door opener.



> Northwestern Michigan Fair - August 7th-13th, 2022.  
**Senior’s Day is Monday, August 8th. Free admission for those 60 or older from Noon until 6:00 pm**  
9/5/22 - COA will be closed for Labor Day. Missed appointments for this day are not made up.  
**Reminder we close for lunch.** Our office is open 8:00 am to Noon, **closed Noon-1:00 pm**, and open 1:00 to 5:00 pm weekdays, except holidays



### September Birthdays and Anniversaries

Birthdays  
Lisa P. 9/9  
Karen Z. 9/11  
Laurie B. 9/13

Anniversaries  
Lisa P. 14 Years