

# The Upside Of Aging

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**Welcome new office employees!** Please join us in welcoming Debbie, Deanna, and Katie to our staff. We are very happy to have them join us, and each is looking forward to serving you.



## For our returning snowbirds

Please note that if you were gone from the area more than 30 days, we are not able to provide the services you previously received, such as Housecleaning, Home Health Care, and Respite upon your return. We can place your name on our waitlist, and when we have an available opening in those programs, we will contact you. We are unable to guarantee the same worker, day of service, or time of visit, all of which will be based on our current availability. Please let us know that you have returned, so we can update your winter billing address, as well as add you on our waitlist, if you would like.

## BASA Senior Expo and COA's AARP Driver Safety Course

The Bay Area Senior Advocates, Commission on Aging and AARP, had to make decisions earlier this year as to whether to conduct both the Senior Expo and the AARP Driver Safety Courses. Due to COVID concerns at that time, it was decided to forego either of these Senior activities for the summer of 2022. Hopefully, things will soon return to normal, and planning of these activities will be on the slate for the summer of 2023.

## Retirement!

Our extraordinary Foot Care Nurse, Nancy Ickes, will be retiring in June. We are actively searching for another Foot Care LPN. As you see her over the next few weeks, please wish her happy retirement!

*Caring for those who cared for you, since 1975*

- > Sunday, **May 8** - Mother's Day
- > Monday, **May 30** - COA will be closed for Memorial Day

**Reminder: COA office is *closed* for lunch between 12-1pm**

### **Reminder: Client Responsibilities**

- Please be respectful of your worker's time. They need to be able to stay on task and leave on time to see other clients. If you are a shower client, be ready to shower when they arrive.
- Circumstances can occur that may result in delayed or canceled visits, or necessitate rescheduling with another worker on a different day.
- Worker's arrival times are always considered to be approximate. Times are subject to many things, the client seen before you, traffic, the weather, etc.
- Clients are expected to treat all staff with dignity and respect.
- Please do not ask your worker to perform unreasonable tasks outside of their normal duties, or tasks that pose an unnecessary health or safety risk.
- Clients are responsible for providing cleaning products such as vacuums, brooms, mops, buckets, sponges and cleaning solutions.
- Smoking of cigarettes or marijuana is not allowed in the home while your COA worker is present.
- Pets must be kept under control and or contained while the worker is present.
- COA workers are not responsible for cleaning up after pets.
- In most cases we require clients provide 48 hours notice to cancel a visit. Multiple cancellations may result in services being terminated.
- It is up to your worker if they feel comfortable bringing in a payment for you. If they do choose to help you in this way, they are not allowed to accept cash.
- COA is unable to make up appointments that fall on a holiday.

### **June Staff Birthdays and Anniversaries**

#### **Birthdays**

**Joan A - 06/07**  
**Nicole A - 06/27**  
**Sara D - 06/30**



#### **Anniversaries**

**Cindy K - 06/24 13 yrs**  
**Amber D- 06/28 - 1 yr**