

Way 2 Go Debit Card IVR

For Clients who state they
have not received their
Way 2 Go Card

1 (844) 649-9843

- Select Language (1 for English, 2 for Spanish... and so on)
- Enter your card number

 • **Press # if you do not have your card number**

* Will hear message of “We did not get your card number”

- Press 2 to access with your SSN, DOB, **AND** PIN

 • **Press 3 if you have not received your card**

- Press 4 to check the status on a previously ordered replacement card

- Press 5 to report a lost, stolen, or damaged card