

GRAND TRAVERSE COUNTY 911 BOARD OF DIRECTORS

MEETING MINUTES OF June 19th, 2025

COMMISSION CHAMBERS – GOVERNMENTAL CENTER

PRESENT:

Corey LeCureux
Gregg Bird
Nick Lemcool
Fern Spence
Andy Down
Adam Gray
Jim Tuller

AGENCY:

GT 911/Central Dispatch
GT County Emergency Management
East Bay Ambulance
GT County Board of Commissioners
Long Lake Township Emergency Services
Traverse City Police Department
Traverse City Fire Department

ABSENT:

Paul Mackin
Roger Craig
Brandon Brinks

GT Metro Emergency Services
Michigan State Police
GT County Sheriff's Department

OTHERS IN ATTENDANCE:

Chris Wilkes
Joshua Way
Amy Fairchild
Cody Harmel
Bill Parker
Daryl Case
Fred Gilstorff

GT County Emergency Management
GT 911/Central Dispatch
MMR
GT911/Central Dispatch
Blair Township Emergency Services
Green Lake Township Emergency Services
Peninsula Township Emergency Services

CALL TO ORDER

Meeting was called to order at 10:01 am. A quorum was present.

APPROVAL OF AGENDA:

Additions requested under New Business:
6D: Fire Apparatus Replacement Procedures

6E: Future Radio Maintenance Fees Discussion

Motion by Down. Support by Lemcool. Motion passed to approve the agenda as amended.

APPROVAL OF MINUTES:

Motion by Lemcool. Support by Tuller. Motion passed.

DIRECTORS REPORT:

- Tyler Technologies Billing Changes: Transition to "Enterprise Fire Field Mobile" includes new annual license costs (\$242/license). Due to unexpected change, current year billing will remain at \$100/license.
- Surcharge Fund Use: Surplus funds from 2024 applied to Project Alpha; increases will require board approval in 2026.
- COOP Review: Recent event prompted planning for a potential activation and highlighted areas for improvement. Updates forthcoming.
- Staffing: Two additional hires planned post-Cherry Festival.
- Box Alarm Maintenance: Chiefs encouraged to schedule annual review with dispatch.
- Policy Updates: Ongoing updates and reorganization separating policies and procedures.
- CAD Alarm Integration: Potential 2026 integration to automate alarm dispatches.
- New Call Handling System RFP: Approved by BOC; part of Project Alpha.
- Radio Console Acquisition: Acquired additional consoles from Great Lakes Energy. Licensing pending with Motorola.

SUBCOMMITTEE REPORTS:

Technical

- No new report.

Law Enforcement

- Discussion on AI call-handling for non-emergency lines. Clarified AI will not handle 911 or radio traffic. Four-week rollout for Aurelian system.
- Request to explore integration with TCPD online reporting.

Fire and EMS

- Discussed a dispatch policy reference a recent incident. Re-education was pushed to the dispatch staff and interest in coordinated training was expressed.
- EMS-only dispatch procedure impacted by Tyler bug; patch pending. Implementation delayed until resolved.

OLD BUSINESS:

- Project Alpha:
 - Design development phase approved. Weekly meetings ongoing.
 - New public safety tower costs being reevaluated outside of Motorola.
- Cybersecurity Recovery:
 - MSP still not connected to CAD; awaiting Midland County's implementation.
 - CAD web viewer rebuild underway due to data loss. High priority.
- City/County IT Separation:
 - Issues with unreliable internet impacting CAD system.
 - Discussion held regarding necessary redundancy. Board voted to:
 - Send letter to County Administrator Alger requesting attendance at a future board meeting to discuss networking concerns. Motion by Chief Down, seconded by Chief Tuller. Motion carried

NEW BUSINESS:

- Future Crewforce Fees:
 - Future fee increase discussed and current year fees to remain unchanged.
- Technical Committee:
 - Discussion had to refocus the Technical Committee's mission including: Radio replacement and upgrades cost, assessment of each agencies radio needs, future surcharge planning, and drafting strategic long-term, mid-term, and short-term plans for budget allocation.
 - Suggestion made to schedule a technical sub-committee meeting in July.

Special Events Planning:

- Cherry Festival:
 - 911 calls within foot patrol zone will route directly to command post.
 - Entire second floor secured for operations.
 - Law enforcement staffing reduced by Cherry Fest. Command staff adjustments ongoing.
 - MSP and Coast Guard resource reductions noted.

- Additional Events:
 - Blair Fireworks Festival
 - Interlochen Concert Series and MDOT-approved pedestrian tunnel project

ROUND TABLE:

- No additional items presented.

Meeting adjourned 11:38AM