

## GRAND TRAVERSE COUNTY 911 BOARD OF DIRECTORS

### MEETING MINUTES OF June 19<sup>th</sup>, 2025

#### COMMISSION CHAMBERS – GOVERNMENTAL CENTER

##### PRESENT:

Corey LeCureux  
Gregg Bird  
Nick Lemcool  
Fern Spence  
Andy Down  
Adam Gray  
Jim Tuller

##### AGENCY:

GT 911/Central Dispatch  
GT County Emergency Management  
East Bay Ambulance  
GT County Board of Commissioners  
Long Lake Township Emergency Services  
Traverse City Police Department  
Traverse City Fire Department

##### ABSENT:

Paul Mackin  
Roger Craig  
Brandon Brinks

GT Metro Emergency Services  
Michigan State Police  
GT County Sheriff's Department

##### OTHERS IN ATTENDANCE:

Chris Wilkes  
Joshua Way  
Amy Fairchild  
Cody Harmel  
Bill Parker  
Daryl Case  
Fred Gilstorff

GT County Emergency Management  
GT 911/Central Dispatch  
MMR  
GT911/Central Dispatch  
Blair Township Emergency Services  
Green Lake Township Emergency Services  
Peninsula Township Emergency Services

#### CALL TO ORDER

Meeting was called to order at 10:01 am. A quorum was present.

#### APPROVAL OF AGENDA:

Additions requested under New Business:  
6D: Fire Apparatus Replacement Procedures

## 6E: Future Radio Maintenance Fees Discussion

Motion by Down. Support by Lemcool. Motion passed to approve the agenda as amended.

## **APPROVAL OF MINUTES:**

Motion by Lemcool. Support by Tuller. Motion passed.

## **DIRECTORS REPORT:**

- Tyler Technologies Billing Changes: Transition to "Enterprise Fire Field Mobile" includes new annual license costs (\$242/license). Due to unexpected change, current year billing will remain at \$100/license.
- Surcharge Fund Use: Surplus funds from 2024 applied to Project Alpha; increases will require board approval in 2026.
- COOP Review: Recent event prompted planning for a potential activation and highlighted areas for improvement. Updates forthcoming.
- Staffing: Two additional hires planned post-Cherry Festival.
- Box Alarm Maintenance: Chiefs encouraged to schedule annual review with dispatch.
- Policy Updates: Ongoing updates and reorganization separating policies and procedures.
- CAD Alarm Integration: Potential 2026 integration to automate alarm dispatches.
- New Call Handling System RFP: Approved by BOC; part of Project Alpha.
- Radio Console Acquisition: Acquired additional consoles from Great Lakes Energy. Licensing pending with Motorola.

## **SUBCOMMITTEE REPORTS:**

### **Technical**

- No new report.

### **Law Enforcement**

- Discussion on AI call-handling for non-emergency lines. Clarified AI will not handle 911 or radio traffic. Four-week rollout for Aurelian system.
- Request to explore integration with TCPD online reporting.

### **Fire and EMS**

- Discussed a dispatch policy reference a recent incident. Re-education was pushed to the dispatch staff and interest in coordinated training was expressed.
- EMS-only dispatch procedure impacted by Tyler bug; patch pending. Implementation delayed until resolved.

## **OLD BUSINESS:**

- Project Alpha:
  - Design development phase approved. Weekly meetings ongoing.
  - New public safety tower costs being reevaluated outside of Motorola.
- Cybersecurity Recovery:
  - MSP still not connected to CAD; awaiting Midland County's implementation.
  - CAD web viewer rebuild underway due to data loss. High priority.
- City/County IT Separation:
  - Issues with unreliable internet impacting CAD system.
  - Discussion held regarding necessary redundancy. Board voted to:
    - Send letter to County Administrator Alger requesting attendance at a future board meeting to discuss networking concerns. Motion by Chief Down, seconded by Chief Tuller. Motion carried

## **NEW BUSINESS:**

- Future Crewforce Fees:
  - Future fee increase discussed and current year fees to remain unchanged.
- Technical Committee:
  - Discussion had to refocus the Technical Committee's mission including: Radio replacement and upgrades cost, assessment of each agencies radio needs, future surcharge planning, and drafting strategic long-term, mid-term, and short-term plans for budget allocation.
  - Suggestion made to schedule a technical sub-committee meeting in July.

## **Special Events Planning:**

- Cherry Festival:
  - 911 calls within foot patrol zone will route directly to command post.
  - Entire second floor secured for operations.
  - Law enforcement staffing reduced by Cherry Fest. Command staff adjustments ongoing.
  - MSP and Coast Guard resource reductions noted.

- Additional Events:
  - Blair Fireworks Festival
  - Interlochen Concert Series and MDOT-approved pedestrian tunnel project

**ROUND TABLE:**

- No additional items presented.

Meeting adjourned 11:38AM