

GRAND TRAVERSE COUNTY 911 BOARD OF DIRECTORS

MEETING MINUTES OF March 20th, 2025

COMMISSION CHAMBERS – GOVERNMENTAL CENTER

PRESENT:

Corey LeCureux
Gregg Bird
Nick Lemcool
Brandon Brinks
Fern Spence
Andy Down
Tony Posey
Bill Parker
Adam Gray

AGENCY:

GT 911/Central Dispatch
GT County Emergency Management
East Bay Ambulance
GT County Sheriff's Department
GT County Board of Commissioners
Long Lake Township Emergency Services
GT Metro Emergency Services
Blair Township Emergency Services
Traverse City Police Department

ABSENT:

Paul Mackin
Roger Craig
Andy Down
Jim Tuller

GT Metro Emergency Services
Michigan State Police
Long Lake Township Emergency Services
Traverse City Fire Department

OTHERS IN ATTENDANCE:

Chris Wilkes
Joshua Way
Josh Morgan
Amy Fairchild
Nick Carpenter

GT County Emergency Management
GT 911/Central Dispatch
Whitewater Township Fire Department
MMR
GT911/Central Dispatch

CALL TO ORDER

Meeting was called to order at 10:00 am. A quorum was present.

APPROVAL OF AGENDA:

Motion by Lemcool. Support by Brinks. Motion passed.

APPROVAL OF MINUTES:

Motion by Gray. Support by Brinks. Motion passed.

DIRECTORS REPORT:

Staffing:

- Dispatch currently operating four personnel short.
- Hiring paused until after Cherry Festival; tentative onboarding of two new hires in July.

Fire Box Alarms:

- Chiefs encouraged to meet annually with Nick Carpenter to review and update box alarms.

Radio Consoles & Tower:

- Current radio consoles at end of life. New models not yet approved by the state.
- Dispatch negotiating to purchase used, compatible consoles from a utility company.
- State confirmed it will upgrade these units under existing agreements.

New 9-1-1 System:

- RFP in progress.
- Purchase anticipated in 2026 budget year.
- Planned deployment at LaFranier campus.

Encryption Requirement (2026):

- State mandates updated encryption for law enforcement radio transmissions by 2026 lien audit.

EMS Calls to Medical Facilities:

- Significant increase in non-emergency calls to licensed care facilities (e.g., Grand Traverse Pavilions).
- MedControl is addressing education with facilities.

Training & Outreach:

- Staff attending Active Assailant Conference and state 9-1-1 conference.
- Director and Deputy Director presenting at State 9-1-1 Conference.

SUBCOMITTEE REPORTS:

Technical

- No new report.

Law Enforcement

- Dispatch updated the contact number for Munson Medical Center ED that can be used to request assistance with patient transports.

Fire and EMS

- No new report.

OLD BUSINESS:

Project Alpha (ECC/EOC Construction):

- Awaiting Board of Commissioners' approval to proceed from schematic design (SD) to detailed design (DD).
- Detailed design process estimated at 16 weeks.
- Anticipated occupancy in late Q1 2027.
- Winter 2025 targeted construction start.
- Motorola tower quote deemed excessive; local alternative being pursued.

Cybersecurity Recovery:

- **NCIC access restored** after major coordination effort (thanks to Nick Carpenter).
- **MSP CAD integration** still pending; work in progress.
- **CAD Web Viewer** expected to return on June 3, 2025.

City-County IT Separation:

- Transition progressing cooperatively.
- City PD will manage its own LEIN Multibridge, Dispatch will continue to assist during the transition.

Dispatch Leadership Updates:

- Cody Harmel promoted to Administrative Supervisor.
- Rudy promoted to Shift Supervisor.
- Full leadership team now in place.

NEW BUSINESS:

Special Events Planning:

- **Bayshore Marathon:**
 - Two dispatchers assigned to command post (one for law enforcement, one for fire/EMS).
- **Cherry Festival:**
 - Dispatchers at command post will also handle live 9-1-1 calls from within the festival footprint via geo-routing.
 - Testing scheduled for June.
 - Logistics, IAP, and communications planning underway.

Policy 22.4 – EMS Response to Medical Facilities:

- New policy proposed to allow non-emergency EMS calls from medical facilities to be **pending** if the primary agency is out of units.
- Calls must originate from approved facilities with licensed providers on scene.
- Does not apply to field-based EMS calls or law enforcement presence.
- **Motion by Lemcool, supported by Parker, to approve the policy pending MedControl approval and clarification of relevant MFR and dispatch protocols.**
- **Amended motion:** Include a six-month trial period from implementation (targeted for June 1, 2025), with evaluation at end of trial.
- **Motion carried unanimously.**

Adding Technical Staff:

- Director requested authorization to repurpose an FTE to hire a new technical position.
- Need driven by growing technical demands and radio system maintenance.

ROUND TABLE:

- No additional items presented.

Meeting adjourned 10:42 AM