



Grand Traverse County 911 Board of Directors

November 20th, 2025 @ 10:00am

Commission Chambers, Governmental Center

AGENDA

1. Approval of Agenda
2. Approval of Minutes
(September 18th, 2025)
3. Presentation, Cliff Dupuy
Director
 - a. GT County IT
 - b. Failover ISP Options
4. Director Report
5. Committee Reports
 - a. Technical
 - i. Radio Encryption
 - ii. Long term procurement
 - b. Law Enforcement
 - c. Fire/EMS
6. Old Business
 - a. AI Calltaking Software Update
 - b. Project Alpha Update
 - c. Pending EMS Update
 - d. New Agency: Airport PD
 - e. LEIN
 - i. Court expenses
 - ii. Audit
7. New Business
 - a. Equalization/Mapping
 - b. Paging system performance
8. Roundtable
9. Next Meeting – December
18th , 2025
10. Adjournment



GRAND TRAVERSE COUNTY 911 BOARD OF DIRECTORS

MEETING MINUTES OF September 18th, 2025

COMMISSION CHAMBERS – GOVERNMENTAL CENTER

PRESENT:

Corey LeCureux
Gregg Bird
Andy Down
Adam Gray
Daryl Case
Brandon Brinks
Paul Mackin
Fern Spence

AGENCY:

GT 911/Central Dispatch
GT County Emergency Management
Long Lake Township Emergency Services
Traverse City Police Department
Green Lake Township Emergency Services
GT County Sheriff's Department
GT Metro Emergency Services
GT County Commissioner

ABSENT:

Roger Craig
Jim Tuller

Michigan State Police
Traverse City Fire Department

OTHERS IN ATTENDANCE:

Chris Wilkes
Joshua Way
Nick Carpenter
Rudy Rakan
Aaron Wright
Mike Shea
Lauren Flynn
Bill Parker
Barbara Boersma
Cliff DuPuy
Angelica Lopez-Hay
Carl Galsterer
Trenton Lee

GT County Emergency Management
GT 911/Central Dispatch
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GT County Sheriff's Department
GT County Commissioner
Blair Township Emergency Services
East Bay EMS
GT County Information Technologies
Charter Spectrum
Charter Spectrum
Resident

CALL TO ORDER

Meeting was called to order at 10:00 am. A quorum was present.

APPROVAL OF AGENDA:

No additions requested.

Motion by Down, support by Brinks. Motion passed.

APPROVAL OF MINUTES:

Motion by Case, support by Gray. Motion passed.

COMMEDATIONS:

- Active Assailant Response (July 26, 2025): The Board formally recognized Supervisor Rudy Rakan, Communications Training Officer Aaron Wright, and Emergency Telecommunicator Alex Peterson for exceptional professionalism and composure during the Walmart active assailant incident. Their actions ensured coordinated emergency response under extreme conditions. Motion to adopt the resolution by LeCureux, support by Down. Motion passed. Certificates to be presented to each dispatcher.

DIRECTORS REPORT:

- Staffing: Currently at 18 dispatchers with three in training; one new hire expected in October, one part-time staff returning to full-time in November. Staffing at a comfortable level.
- Budget 2026: 53% expended to date; projected year-end surplus to be allocated to Project Alpha. Revenue trend neutral; surcharge funding may plateau. Director exploring a potential surcharge increase at renewal in 2027 and advocating for lifting the state cap.
- Technical Support: System Support Specialist position filled with start date October 20 to relieve IT workload.
- Technology/Costs: CAD SaaS hosting and general IT costs continue to rise.

SUBCOMITTEE REPORTS:

- **Technical**
 - Committee has not yet met; scheduling pending. Long-term planning for radio replacement to begin soon.
- **Law Enforcement**
 - No additional items beyond Director's report.

- **Fire and EMS**
 - Chiefs All Call notifications updated to remove out-of-county recipients; awaiting final policy language.
 - MABAS (Mutual Aid Box Alarm System) dispatch procedures under review to simplify activation process for large-scale events; awaiting policy language from the MABAS board.

OLD BUSINESS:

- County IT and ISP Infrastructure:
 - Discussion with County IT Director DuPuy and Spectrum representatives on redundant internet connectivity for CAD.
 - Identified existing secondary circuit not configured for failover due to Tyler firewall settings.
 - Board emphasized urgency of zero downtime for CAD and dispatch operations.
 - Action Items: Engage Tyler to enable secondary circuit; obtain feasibility and cost analysis for additional options (Peninsula Fiber Network or TCLP) for future redundancy.

NEW BUSINESS:

None presented.

ROUND TABLE:

- General discussion on resilience planning and Project Alpha timeline. No additional action items.

Meeting adjourned 11:47am